



Commitments Honored, Disputes Resolved

## Professionalism Assured

### Commitments Honored

The Trusted principles become part of your company's culture through your top-level managements' commitment to the [IAM Trusted Moving Company \(ITMC\) Agreement](#); honoring financial obligations and swiftly resolving disputes enabling trustworthy partner relationships.

### Disputes Resolved

Real-time accountability through the [IAM Issue Resolution System \(IIRS\)](#) procedures minimizes financial risk. ITMCs agree to the prompt settlement of financial transactions and obey a strict resolution timeline.

### Professionalism Assured

ITMCs pledge business integrity when collaborating with IAM members through adhering to the [Professional Cooperation Guidelines \(PCGs\)](#) and the [IAM Code of Ethics](#) .