DEPARTMENT OF WAR
PERSONAL PROPERTY ACTIVITY

2026 Non-Peak Season Outlook

19 November 2026

Administrative Notes

- Please do not turn your camera on unless you are briefing (save bandwidth)
- Please mute your mic or your phone (*6 on mute *6 to unmute)
- If there is background noise all will be muted. Whomever has the floor at the time of mute will have to unmute to continue speaking.
- Use Chrome or MS Edge to log into MS TEAMS
- https://dod.teams.microsoft.us/meet/993201603990?p=lwoTpOJWIlTuphjFOQ
- Meeting ID: 993 201 603 990
- Passcode: nU3Rh9qL
- Dial in by phone
- +1 410-874-6749,,834545874# United States, Odenton
- +1 410-874-6739,,834545874# United States, Odenton
- Phone conference ID: 834 545 874#

UPDATED: 17 Nov 2026
POC: Kimberly Hogue
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Your Move, Our Mission!

Mission: The Personal Property Activity (PPA) is a single command providing global personal property shipment, storage-in-transit, and non-temporary storage services to Department of War (DoW) and U.S. Coast Guard (USCG) personnel and their families. The PPA delivers a high-quality, reliable, and efficient personal property program that enhances force readiness and improves the quality of life for DoW and USCG personnel.



Trust: The PPA understands that relocating DoW and USCG personnel involves more than transporting belongings — it means safeguarding their memories.



Quality: The PPA consistently delivers reliable, professional, and timely service throughout the whole relocation experience to meet the expectations of our DoW and USCG personnel and their families.



Responsibility: The PPA fully integrates and is responsible for all aspects of the personal property program; sets clear standards to oversee and hold our industry partners accountable.



Transformation: The PPA is optimizing business processes, strengthening the organization, improving the claims process, and modernizing digital management tools to enable an adaptive, faster, and more user-friendly interface between DoW and USCG personnel and industry.

These core tenets are **crucial** to deliver a consistent, quality relocation experience.

Your Move, Our Mission!

ISO* Week #	Ending Date
1	3-Jan-26
2	10-Jan-26
3	17-Jan-26
4	24-Jan-26
5	31-Jan-26
6	7-Feb-26
7	14-Feb-26
8	21-Feb-26
9	28-Feb-26
10	7-Mar-26
11	14-Mar-26
12	21-Mar-26
13	28-Mar-26
14	4-Apr-26
15	11-Apr-26
16	18-Apr-26
17	25-Apr-26
18	2-May-26
19	9-May-26
20	16-May-26
21	23-May-26
22	30-May-26
23	6-Jun-26
24	13-Jun-26
25	20-Jun-26
26	27-Jun-26

Non Peak Season Metrics Summary

Wednesday, 18-Nov-26

DEFENSE PERSONAL PROPERTY PROGRAM

Data Source:

DPS Analytics (17-Nov-26)

*International Organization of Standards (ISO)

ISO* Week #	Ending Date	
27	4-Jul-26	
28	11-Jul-26	
29	18-Jul-26	
30	25-Jul-26	
31	1-Aug-26	
32	8-Aug-26	
33	15-Aug-26	
34	22-Aug-26	
35	29-Aug-26	
36	5-Sep-26	
37	12-Sep-26	
38	19-Sep-26	
39	26-Sep-26	
40	3-Oct-26	
41	10-Oct-26	
42	17-Oct-26	
43	24-Oct-26	
44	31-Oct-26	
45	7-Nov-26	
46	14-Nov-26	
47	21-Nov-26	Current
48	28-Nov-26	
49	5-Dec-26	
50	12-Dec-26	
51	19-Dec-26	
52	26-Dec-26	

Working Actions

- 2027 Business Rules Release - 23 November 2026
- Domestic Rates, HHG ToS, IT, NTS, TRB, CLBR, TSP Quals
- Program Wide Transit Time Review - Release with the 2027 Business Rules
- OTO Transit Time Review
- 45 Day Rate Filing Message - 24 November 2026
- Round #1: 17-22 January 2027
- Round #2: 14-19 February 2027
- Update: CMMC Level 2 Self-Assessment Advisory
- Update: PAMP Advisory for 2027
- Update: Bahrain P2 Waiver Extended
- SIT at Origin due to CENTCOM Stop Move – Working to contact SM's and divert shipments

UPDATED: 17 Nov 2026
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Advisories

Current Advisories

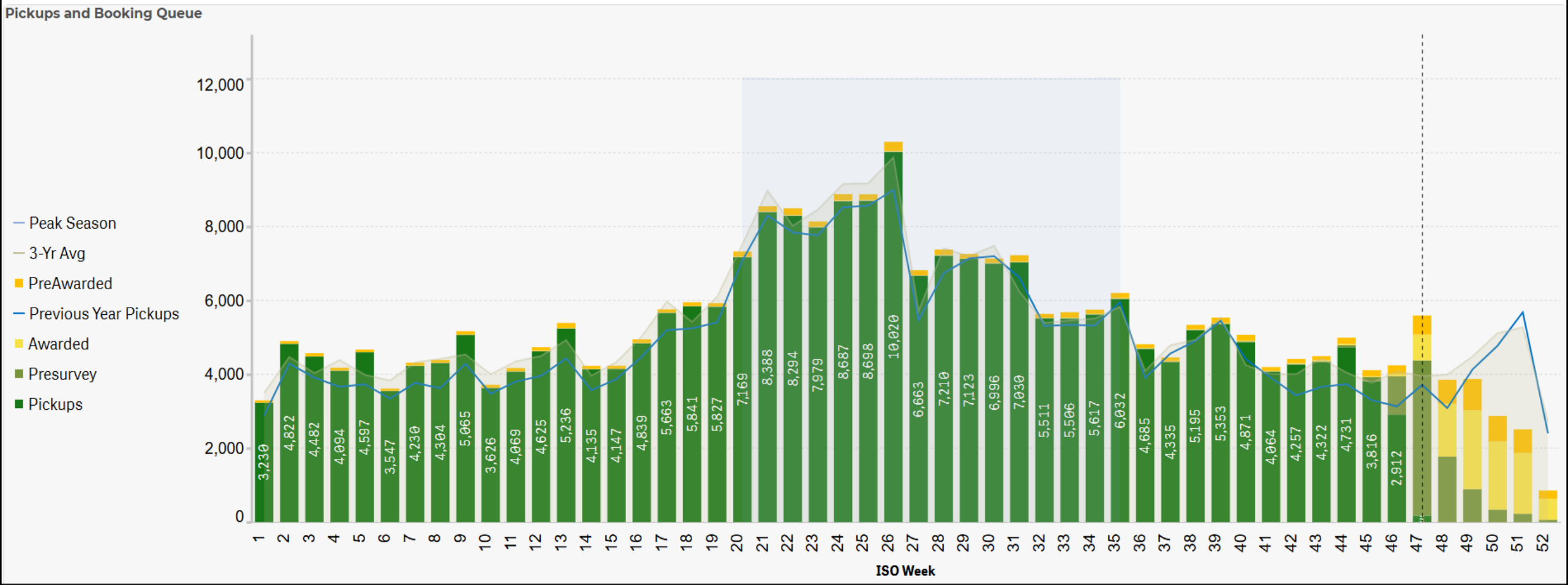
- 27-0004B Foreign Flag Waiver for Bahrain
- 26-0125B Recalculation of Performance Scores for 4th Perf Period 1 Jan–14 May 2026
- 27-0010A Defense Personal Property System (DPS) Document View Capability Restored
- 27-0011 Billing Instructions for Port of Alaska Modernization Program (2027)
- 27-0012 Clarification of Customs Clearance for Import of DoW Personal Property
- 27-0013 Annual Review and Certification of CIP and COR
- 26-0056J Stop Movement Personal Property (Update 9)

Upcoming Advisories

UPDATED: 17 Nov 2026
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HHG & UB Placemat

Data as of Date	3-Yr Avg Pickups	2025 Pickups	YTD 3-Yr Avg Pickups	YTD 2025 Pickups	2026 Pickups	Peak 3-Yr Avg Pickups	Peak 2025 Pickups	YTD Peak 3-Yr Avg PU	YTD Peak 2025 PU	Peak 2026 Pickups
2026-11-17	277,880	258,707	251,293	233,055	249,358	114,714	108,094	114,714	108,094	112,546



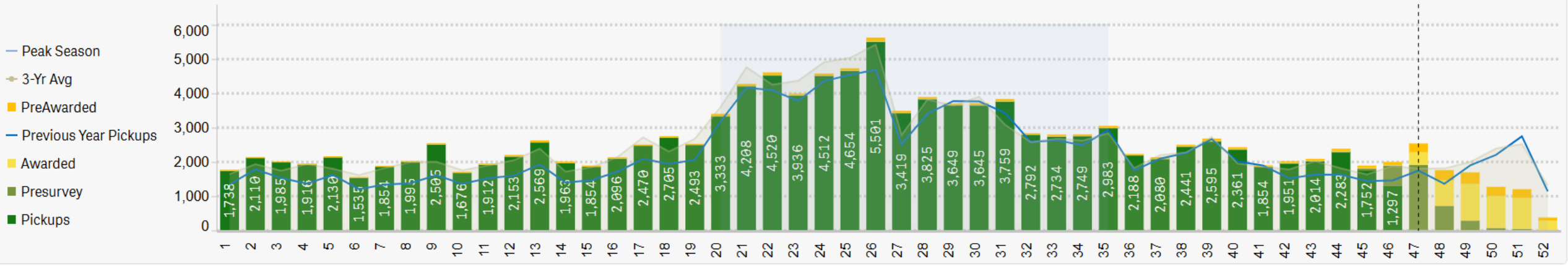
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YOUR MOVE, OUR MISSION.

Domestic & International Placemat

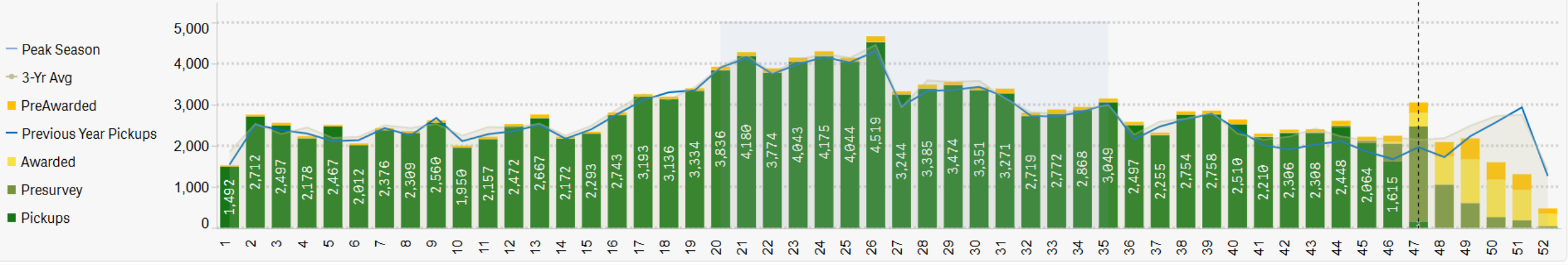
Data as of Date	3-Yr Avg Pickups	2025 Pickups	YTD 3-Yr Avg Pickups	YTD 2025 Pickups	2026 Pickups	Peak 3-Yr Avg	Peak 2025 Pickups	YTD Peak 3-Yr Avg	YTD Peak 2025	Peak 2026 Pickups
2026-11-17	132,589	118,876	120,200	106,758	121,342	59,085	54,623	59,085	54,623	58,201

Pickups and Booking Queue - Domestic



3-Yr Avg Pickups	2025 Pickups	YTD 3-Yr Avg Pickups	YTD 2025 Pickups	2026 Pickups	Peak 3-Yr Avg	Peak 2025 Pickups	YTD Peak 3-Yr Avg	YTD Peak 2025	Peak 2026 Pickups
145,291	139,831	131,093	126,297	128,016	55,629	53,471	55,629	53,471	54,346

Pickups and Booking Queue - International



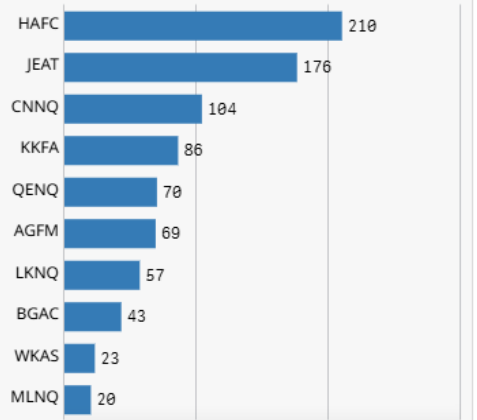
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YOUR MOVE, OUR MISSION.

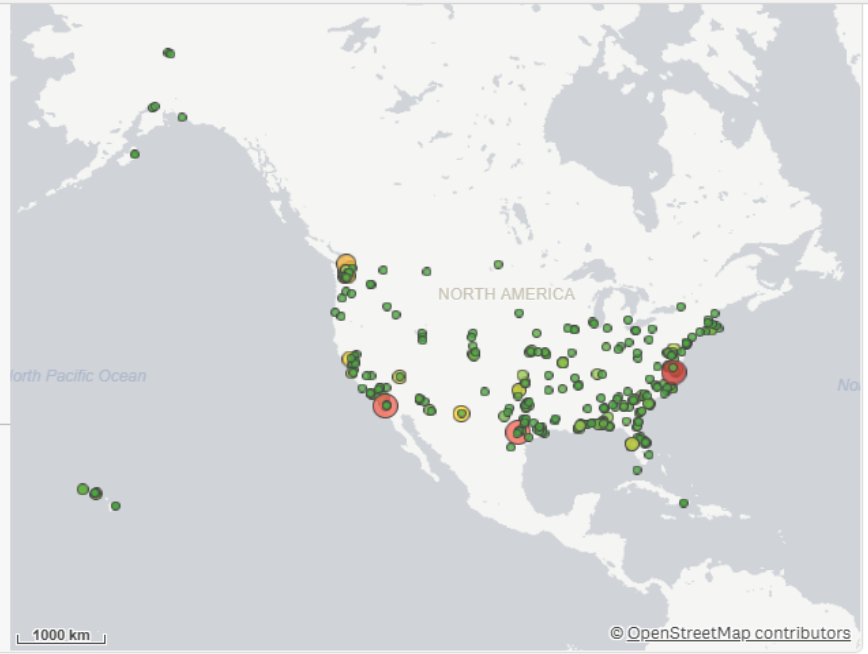
Shipments Available for Route and Award

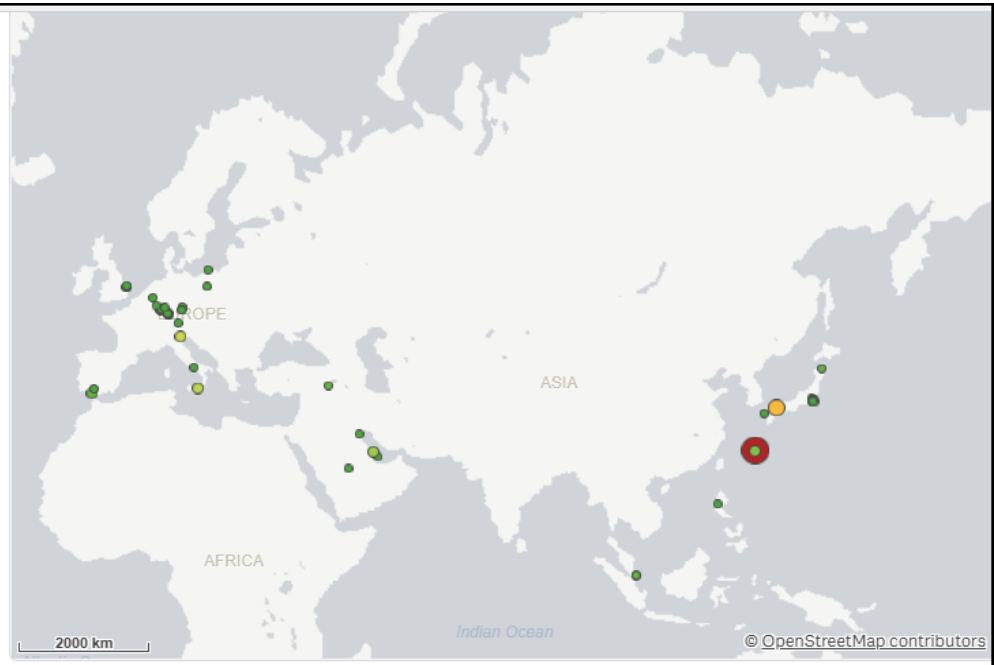
Shipments
962

Top 10 GBLOCs

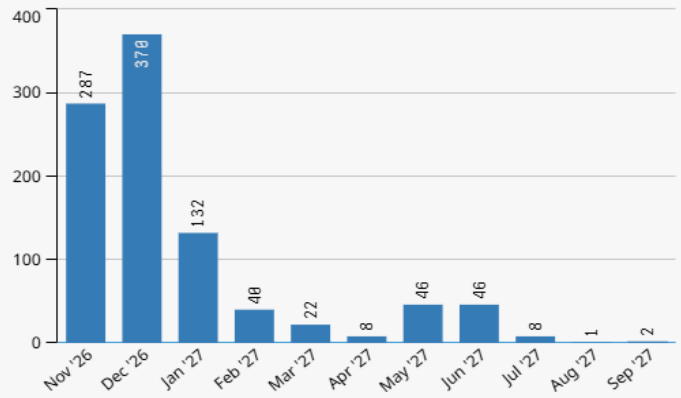


Desired Pickup City
Point layer
Shipments
28
1





Shipments by Requested Pickup Month



Status	# Shipments
Totals	**962**
Reviewed by Counselor, OTO ready for submission to PPA	31
Reviewed by Counselor and Approved to go to Route/Book	860
Transportation Service Provider (TSP) Selection	56
OTO - Pending PPA review/action	15

Market Code	# Shipments
Totals	**962**
dHHG	535
iHHG	254
iOTO	46
iUB	127

BOS	# Shipments
Totals	**962**
Air Force	233
Army	319
Coast Guard	14
Marines	122
Navy	274

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12 Week Shipment Outlook

Data as of

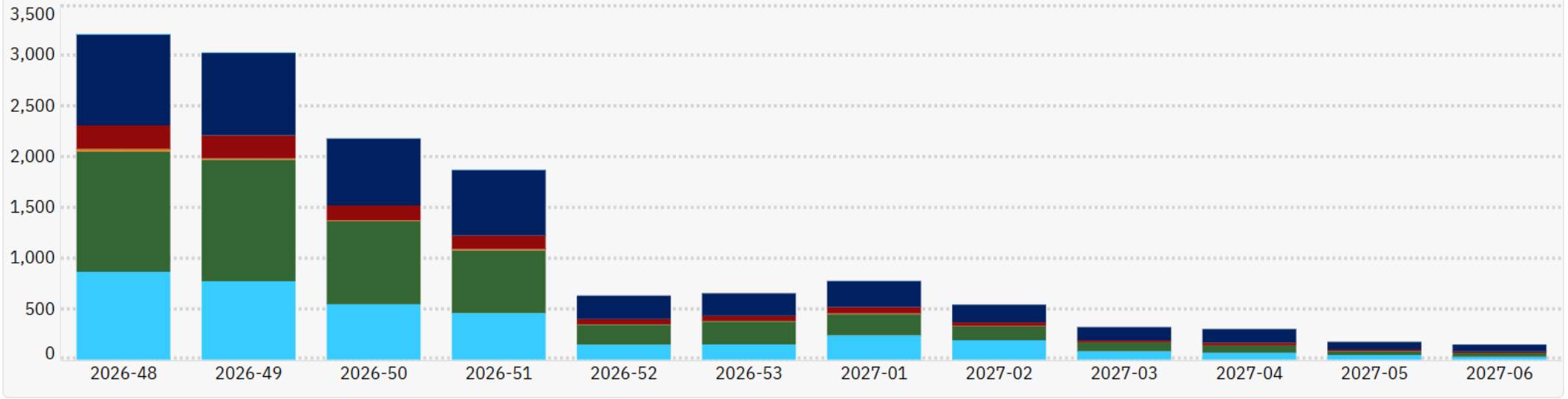
2026-11-17

Shipments
(In Queue)

13,833

Forecast by Branch of Service

(Numbers Reflect Booked Shipments)

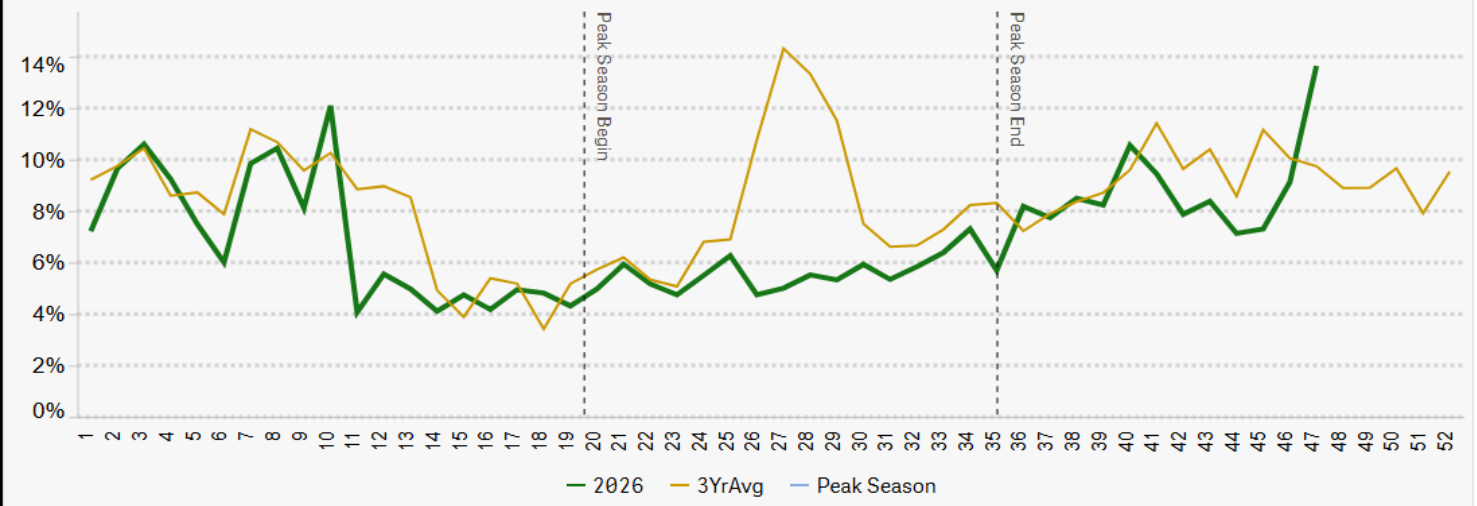


Desired Pickup Week	2026-48	2026-49	2026-50	2026-51	2026-52	2026-53	2027-01	2027-02	2027-03	2027-04	2027-05	2027-06	TOTAL
Air Force	866	773	546	459	149	150	240	192	83	69	47	29	**3,603**
Army	1,185	1,197	818	618	196	226	209	138	88	71	37	38	**4,821**
Coast Guard	23	11	7	11	3	4	6	2	1	1	0	0	**69**
Marines	233	228	149	134	53	52	63	35	19	27	15	13	**1,021**
Navy	895	813	657	646	230	222	257	175	130	134	77	69	**4,305**
Space Force	3	4	1	3	0	0	2	1	0	0	0	0	**14**
Weekly Total	**3,205**	**3,026**	**2,178**	**1,871**	**631**	**654**	**777**	**543**	**321**	**302**	**176**	**149**	**13,833**

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Short Fuse

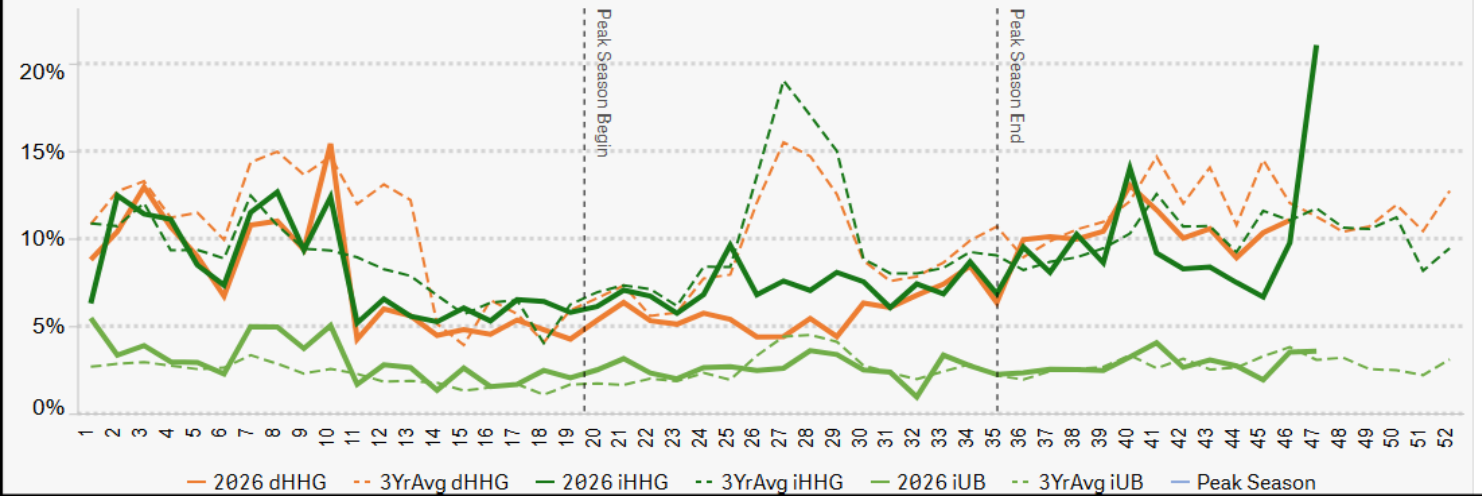
Shipments Awarded as Short Fuse



YTD Most Short Fuses by SCAC

SCAC	TSP Name	Short Fuses	Short Fuses (dHHG)	Short Fuses (iHHG)	Short Fuses (iUB)
CNSF	CINCO STAR FORWARDING L.P.	1,056	0	1,056	0
BINL	BINL, INCORPORATED	781	1	777	3
ESIQ	EXPRESS SHIPPING INTERNATIONAL INC.	631	0	574	57
AQRN	AMERICAN RELOCATION SERVICE, INC.	412	0	374	38
DICF	DICE FORWARDING,INC.	410	38	144	228
GRIN	GRIDIRON FORWARDING CO., INC.	298	0	149	149
AXII	H& B FORWARDING,INC.	273	1	8	264
AIFW	ART INTERNATIONAL RELOCATIONS LLC	272	0	272	0
HANJ	HANJIN INTERMODAL AMERICA, INC.	266	0	245	21
CTFY	COAST TRANSFER CO. INC.	257	0	257	0
BFWD	BALTIC FORWARDING, INC.	226	0	196	30
PVLN	PIONEER VAN LINES, INC.	224	3	197	24
AVLR	AMERICAN VAN LINES, INC	221	221	0	0
QLTM	A-AAA QUALITY MOVERS EXPRESS, INC	212	212	0	0

Short Fuse % Awarded by Market



YTD Short Fuses by Origin GBLOC

Origin GBLOC	Short Fuses
BGAC- JPPSO FORT BELVOIR - USA	2,043
CNNQ- JPPSO JACKSONVILLE - USN	1,899
KKFA- JPPSO COLORADO SPRINGS - USAF	1,539
LKNQ- JPPSO SAN DIEGO - USN	1,300
QXAK- PPSO CAMP HUMPHREYS - USA	1,146
HAFC- JPPSO SAN ANTONIO - USAF	1,107
AGFM- JPPSO HANSCOM - USAF	955
WKAS- CPPSO EUROPEAN THEATER - USA	954
WKFS- CPPSO RAMSTEIN - USAF	763
JEAT- JPPSO LEWIS-MCCHORD - USA	742
QENQ- PPSO YOKOSUKA - USN	392
HBAT- CPPSO FORT HOOD - USA	317
MBFL- JPPSO ELMENDORF-RICHARDSON - USAF	307
UNNL- PPSO ROTA - USN	274
BGNC- CPPSO NORFOLK - USN	251

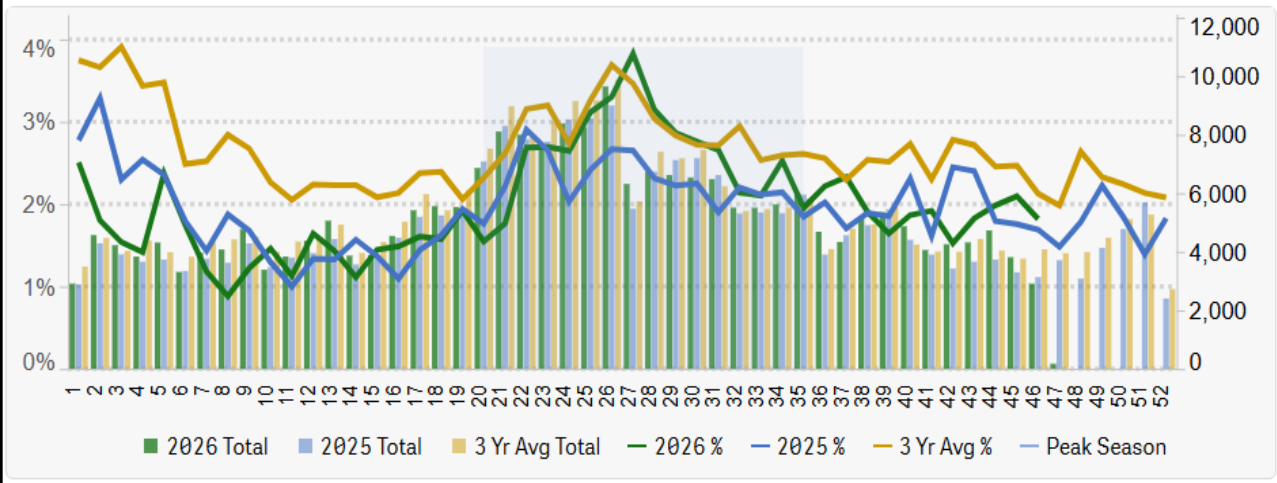
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YOUR MOVE, OUR MISSION.

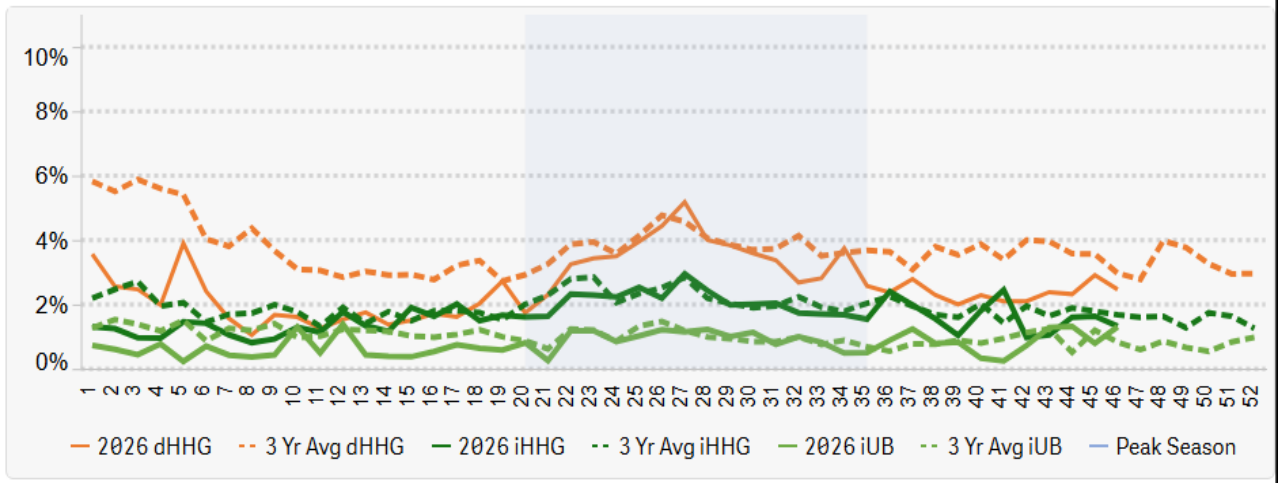
Missed Pickups and the 7-Day Spread

Data as of Date	Pickups With Spread	Pickups Without Spread	3 Yr avg % Missed Pickups	Prev Yr % Missed Pickups	% Missed Pickups	3Yr Avg YTD Missed Pick...	Prev. YTD Missed Pickups	Missed Pickups	Prev Yr % Missed Spread	% Missed Spread
2026-11-17	234,873	14,478	2.7%	2.0%	2.1%	6,898	4,774	5,299	5.0%	4.8%

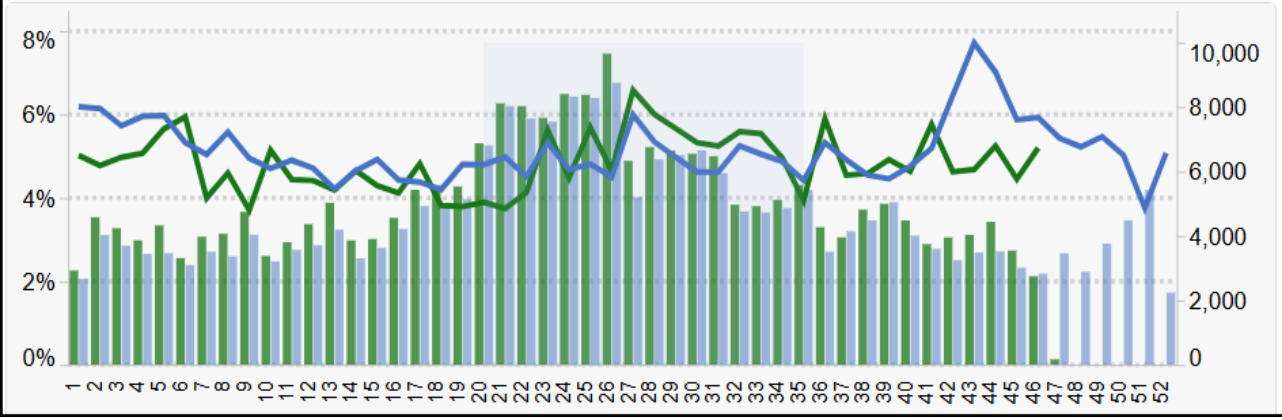
% Missed Pickups



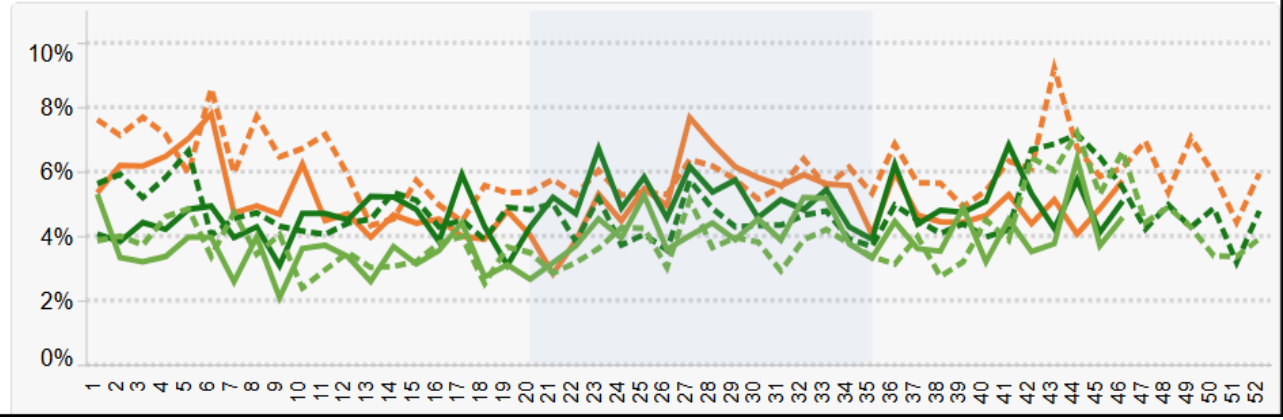
% Missed Pickups by Market



% Missed Spread



% Missed Spread by Market

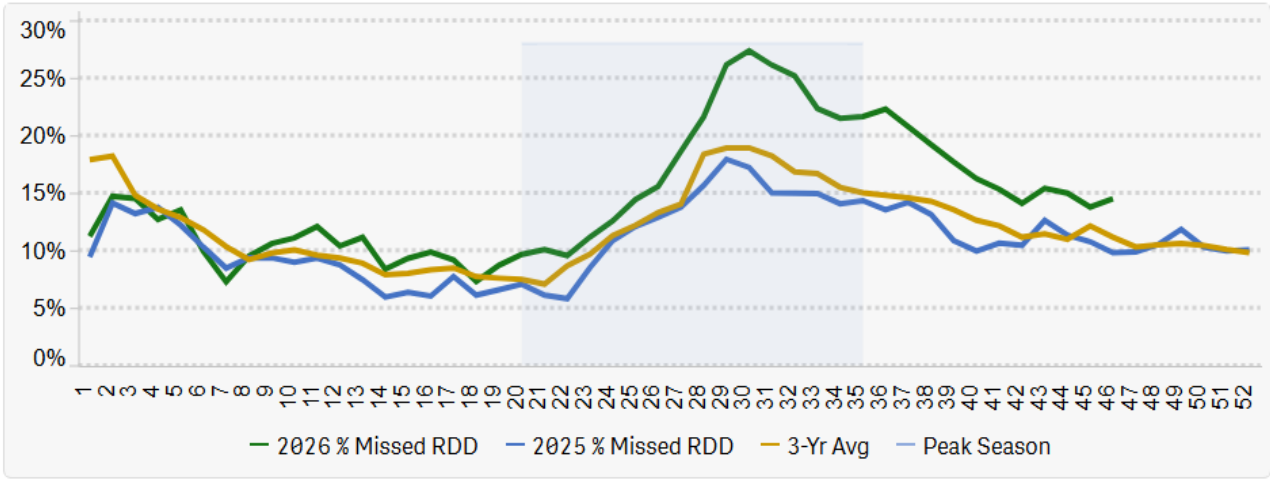


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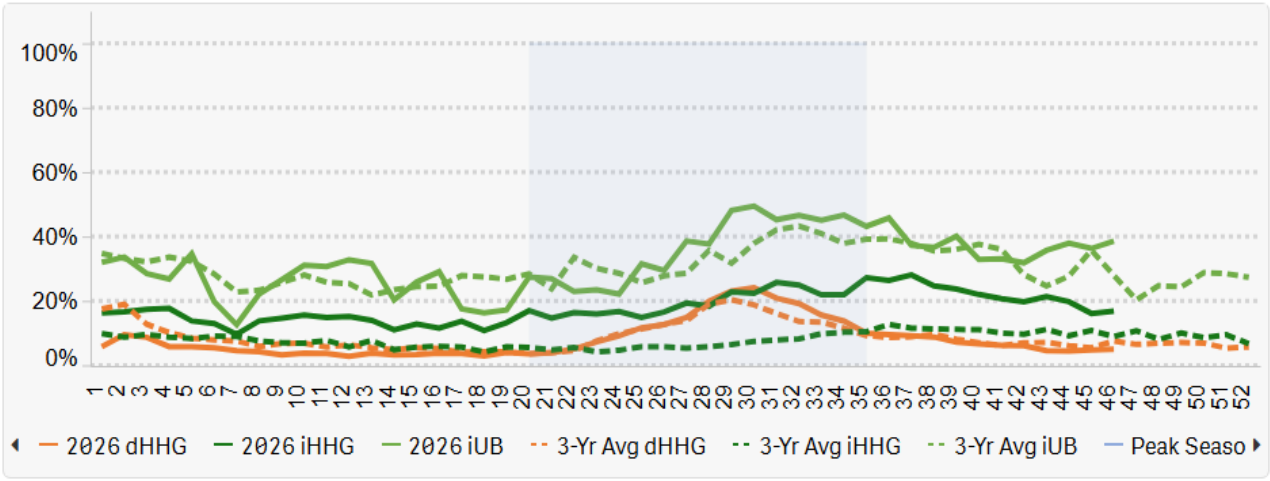
Missed RDD

Data as of Date	% Missed RDD 3-Yr Avg	% Missed RDD 2025	% Missed RDD 2026	Avg Days Late 3-Yr Avg	Avg Days Late 2025	Avg Days Late 2026	3-Yr Avg YTD Missed Deli...	Prev YTD Missed Deliveri...	YTD Missed Deliveries
2026-11-17	12.7%	11.6%	16.2%	12.1	12.7	12.0	14,113	11,906	17,823

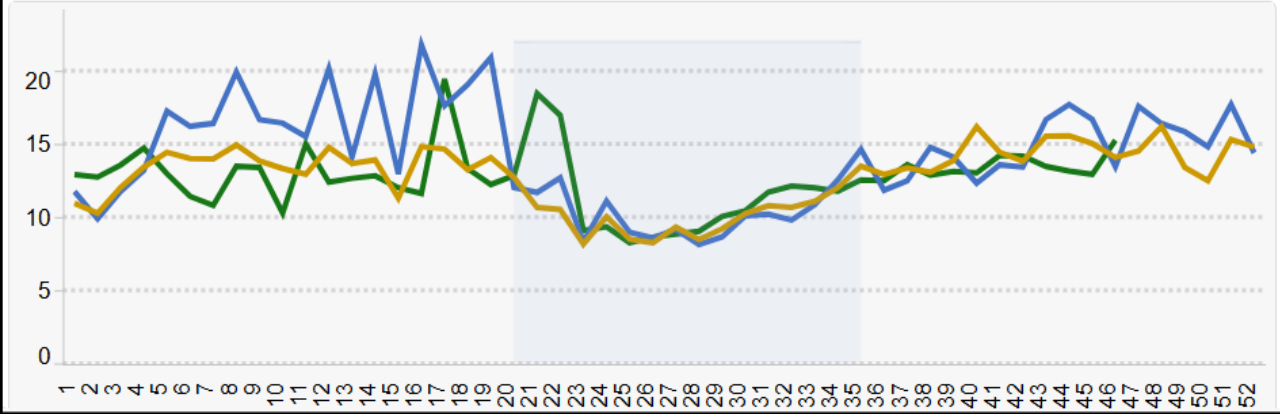
% Missed RDD (Direct Deliveries)



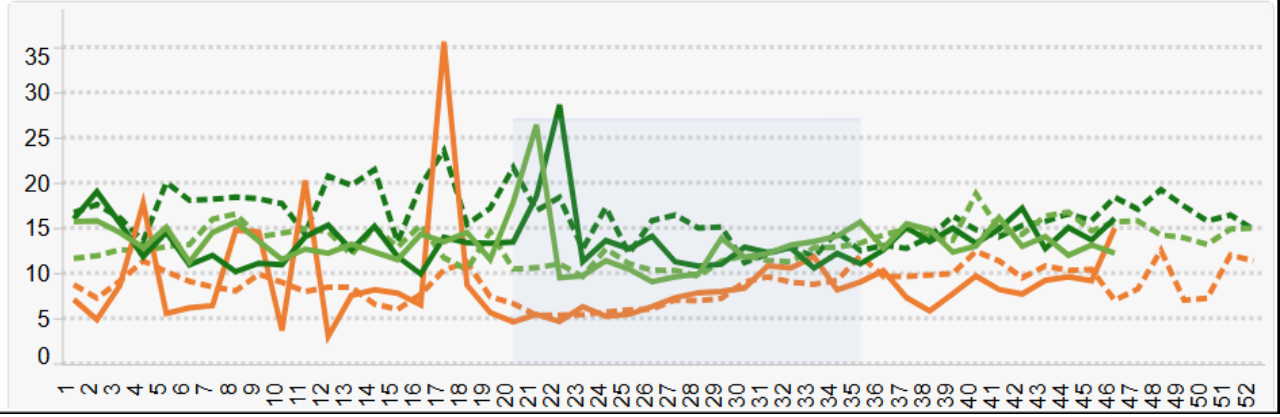
% Missed RDD by Market (Direct Deliveries)



Average Days Late (Direct Deliveries)



Average Days Late by Market (Direct Deliveries)

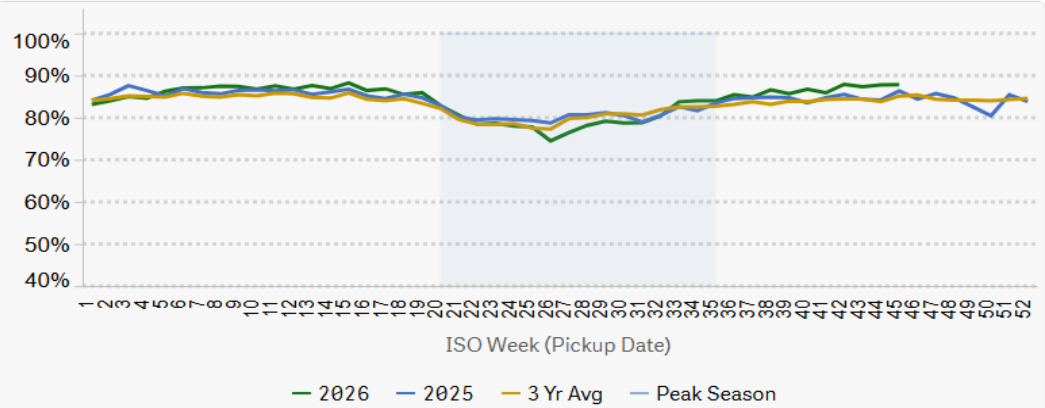


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HHG & UB ToS CSS

Overall Response Rate 2026
17.5%

Origin Services Satisfaction

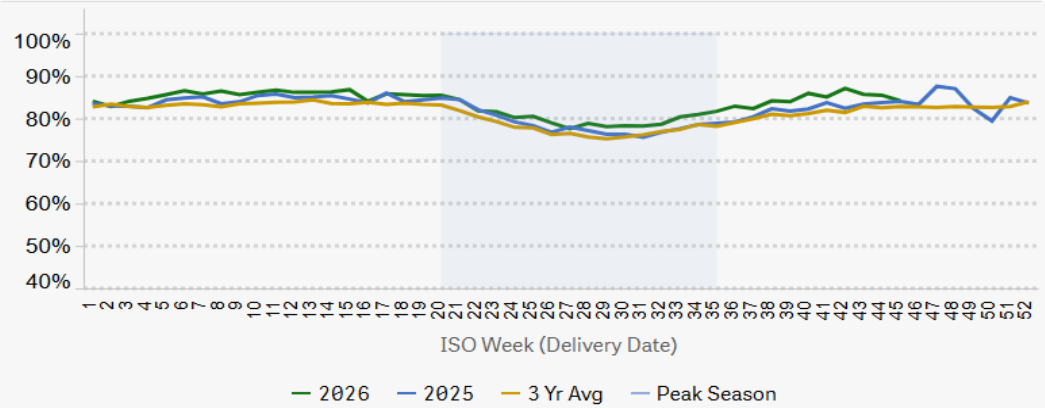


2026 Origin Satisfaction
83.1%

2025 Origin Satisfaction
82.9%

3YA Origin Satisfaction
82.5%

Destination Services Satisfaction

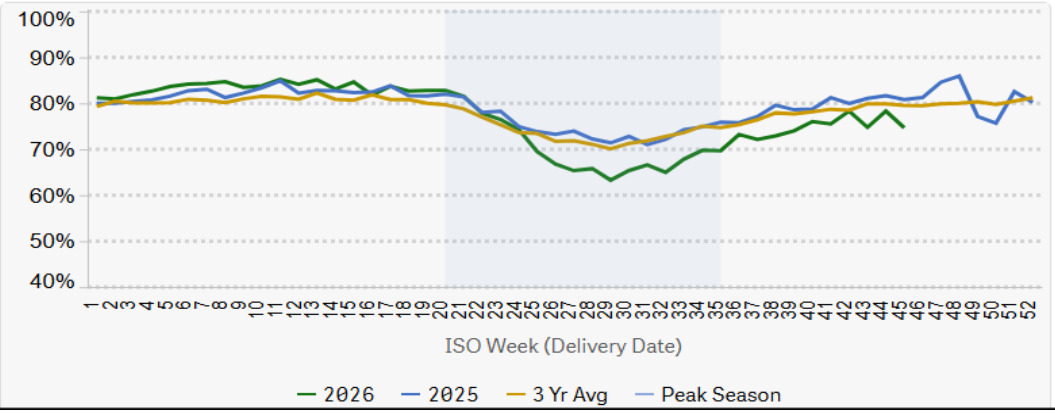


2026 Destination Satisfa...
83.1%

2025 Destination Satisfa...
81.39%

3YA Destination Satisfact...
80.5%

Overall Move Satisfaction

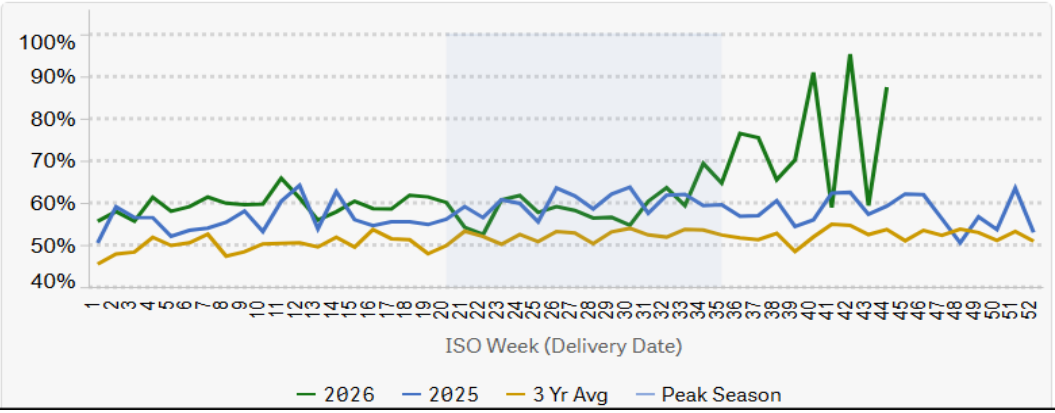


2026 Overall Move Satisf...
76.5%

2025 Overall Move Satisf...
78.3%

3YA Overall Move Satisfa...
77.1%

Claims Satisfaction



2026 Claims Satisfaction
59.9%

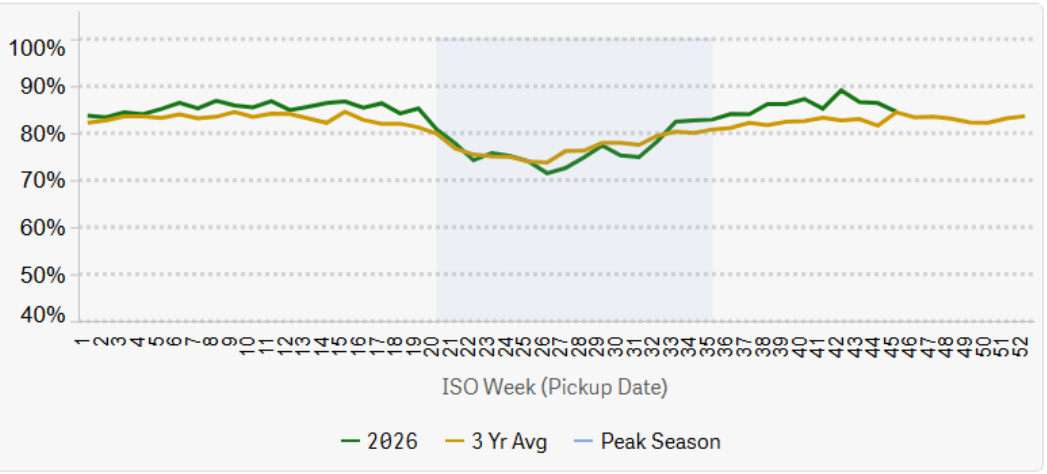
2025 Claims Satisfaction
58.6%

3YA Claims Satisfaction
51.8%

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dHHG ToS CSS Metrics

dHHG - Origin Services Satisfaction

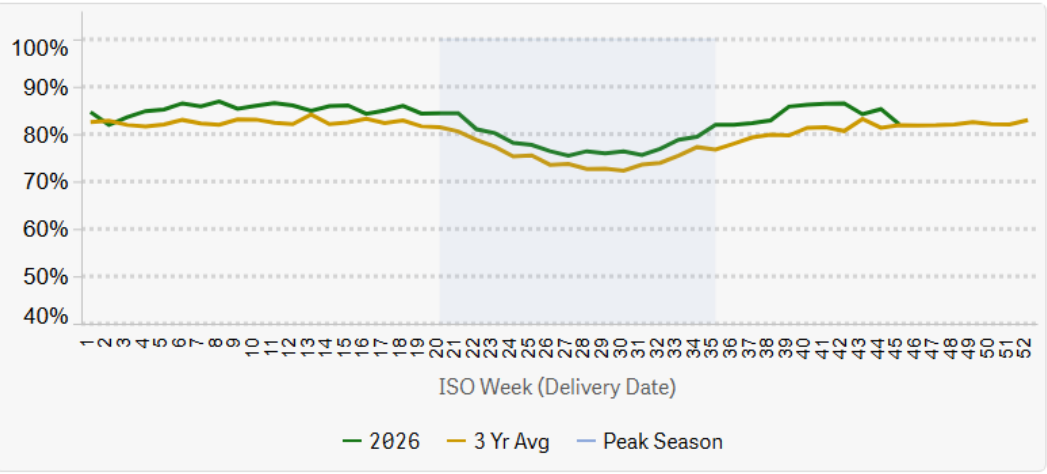


2026 Origin Satisfaction
80.8%

2025 Origin Satisfaction
80.3%

3YA Origin Satisfaction
79.9%

dHHG - Destination Services Satisfaction

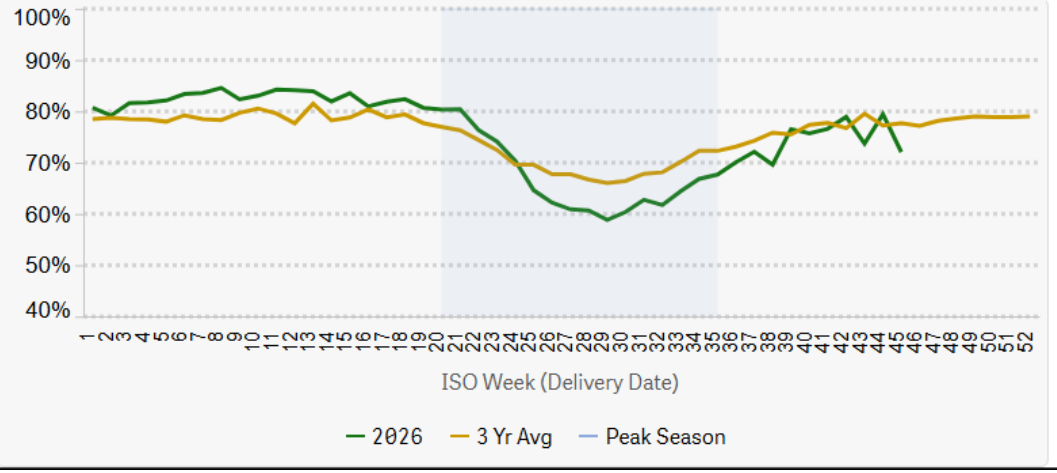


2026 Destination Satisfa...
82.0%

2025 Destination Satisfa...
79.79%

3YA Destination Satisfact...
78.7%

dHHG - Overall Move Satisfaction

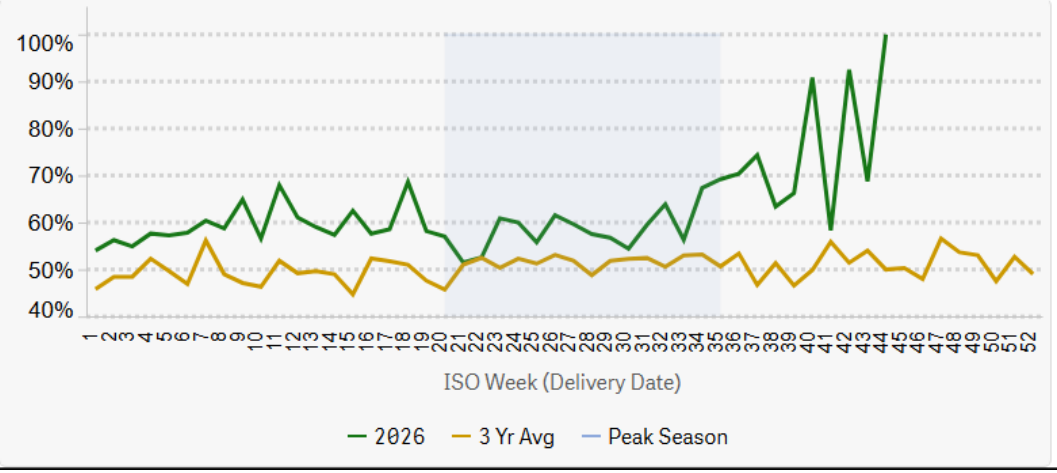


2026 Overall Move Satisf...
74.0%

2025 Overall Move Satisf...
75.7%

3YA Overall Move Satisfa...
74.1%

dHHG - Claims Satisfaction



2026 Claims Satisfaction
59.4%

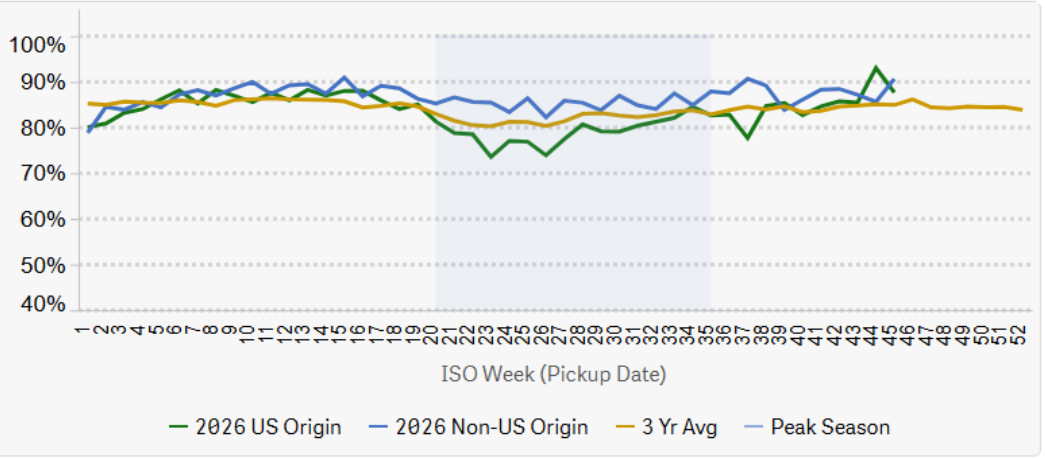
2025 Claims Satisfaction
57.5%

3YA Claims Satisfaction
50.9%

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iHHG TOS CSS Metrics

iHHG - Origin Services Satisfaction

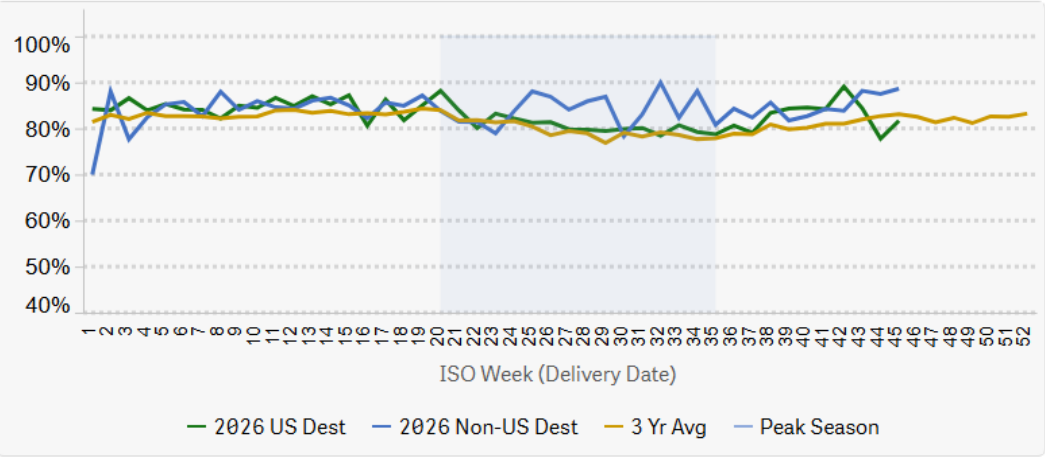


2026 Origin Satisfaction
84.5%

2025 Origin Satisfaction
84.3%

3YA Origin Satisfaction
83.8%

iHHG - Destination Services Satisfaction

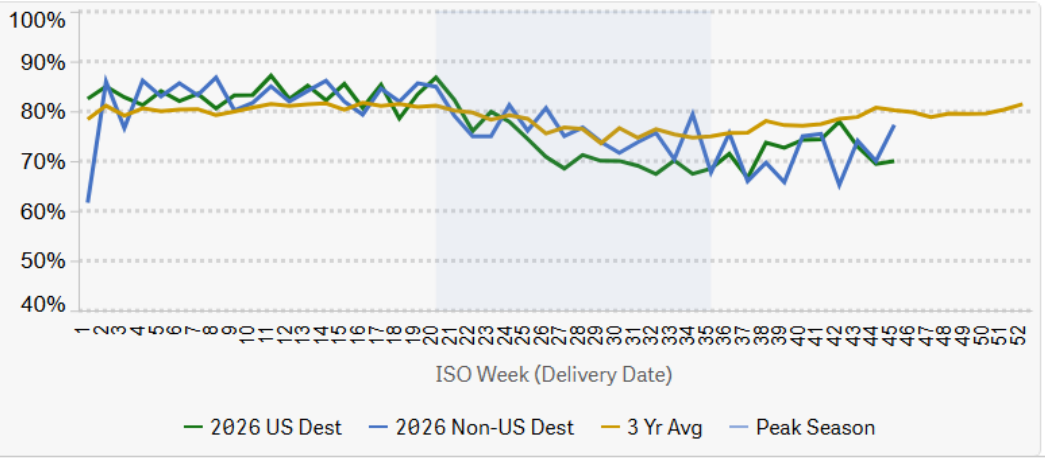


2026 Destination Satisfa...
83.5%

2025 Destination Satisfa...
82.10%

3YA Destination Satisfact...
81.2%

iHHG - Overall Move Satisfaction

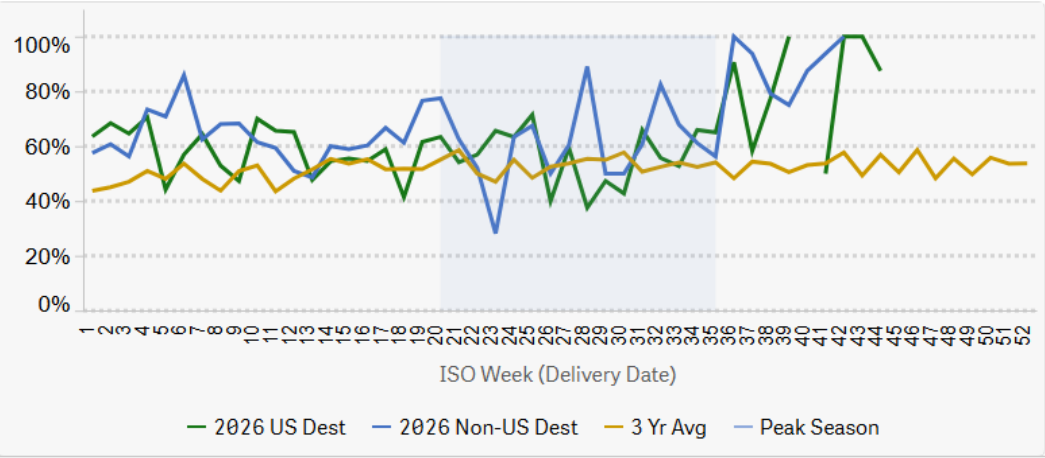


2026 Overall Move Satisf...
78.0%

2025 Overall Move Satisf...
79.5%

3YA Overall Move Satisfa...
78.5%

iHHG - Claims Satisfaction



2026 Claims Satisfaction
60.5%

2025 Claims Satisfaction
59.4%

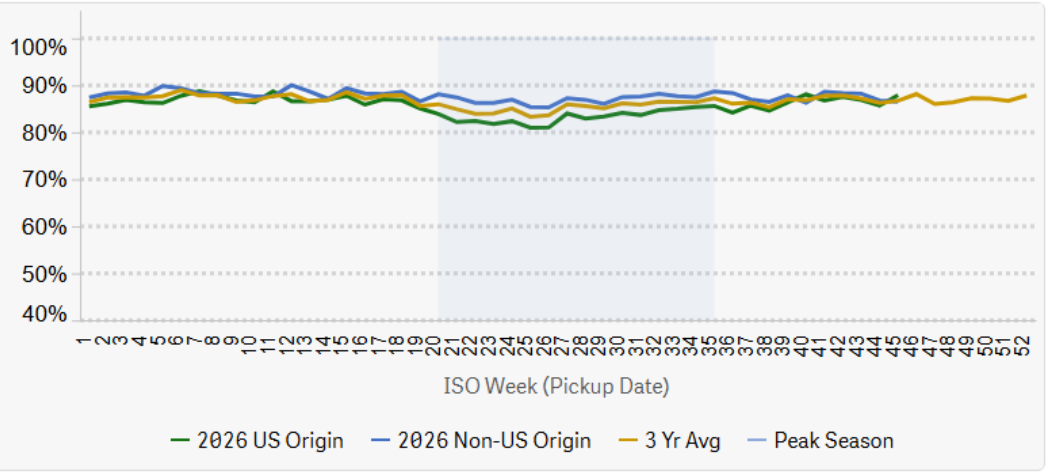
3YA Claims Satisfaction
52.3%

UPDATED: 17 Nov 2026
POC: Kimberly Hogue
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YOUR MOVE, OUR MISSION.

iUB ToS CSS Metrics

iUB - Origin Services Satisfaction

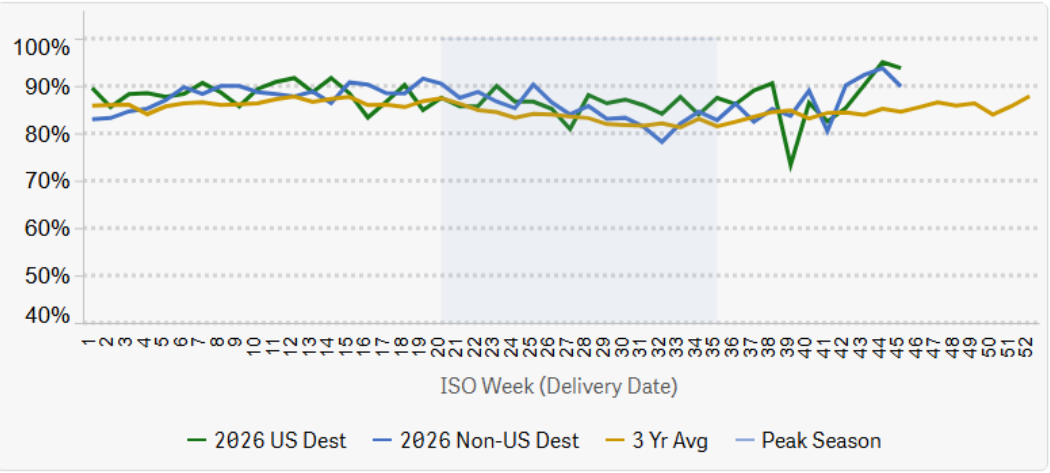


2026 Origin Satisfaction: 87.2%

2025 Origin Satisfaction: 86.6%

3YA Origin Satisfaction: 83.8%

iUB - Destination Services Satisfaction

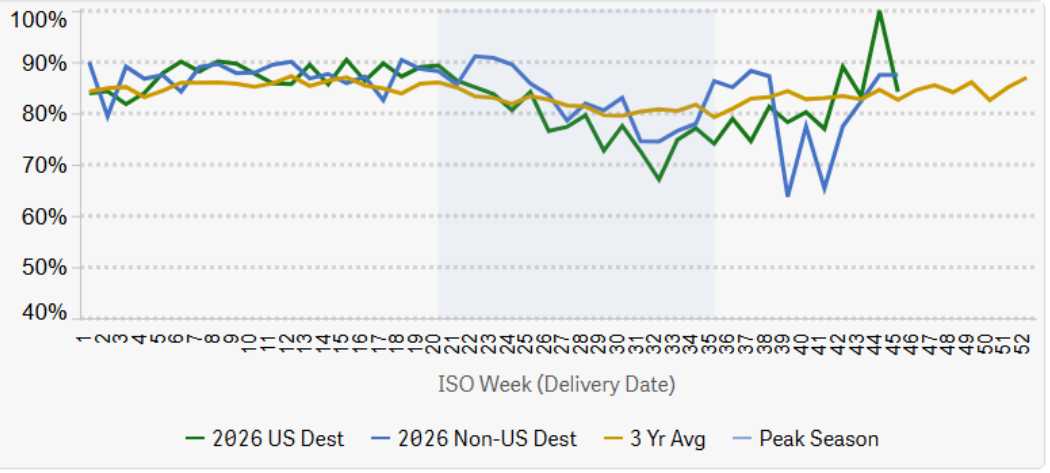


2026 Destination Satisfa...: 86.8%

2025 Destination Satisfa...: 84.89%

3YA Destination Satisfact...: 84.5%

iUB - Overall Move Satisfaction

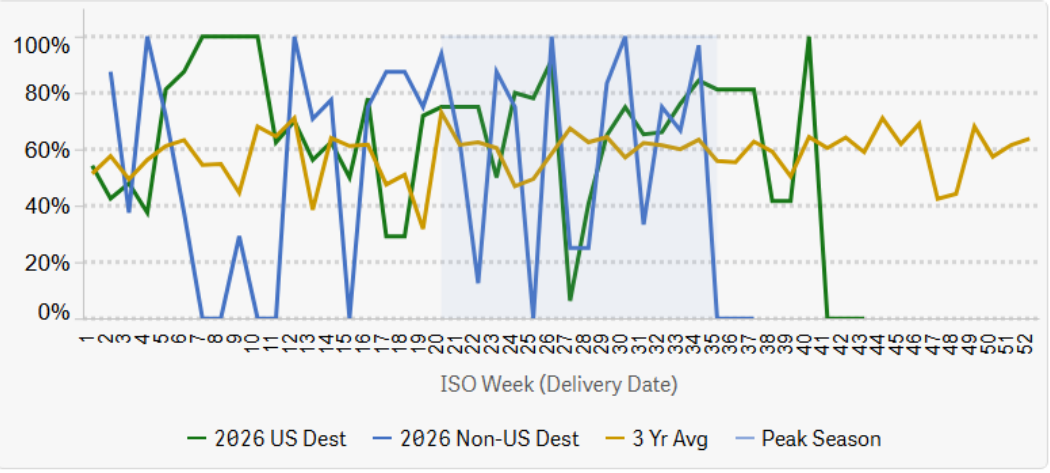


2026 Overall Move Satisf...: 83.4%

2025 Overall Move Satisf...: 83.9%

3YA Overall Move Satisfa...: 83.3%

iUB - Claims Satisfaction



2026 Claims Satisfaction: 62.9%

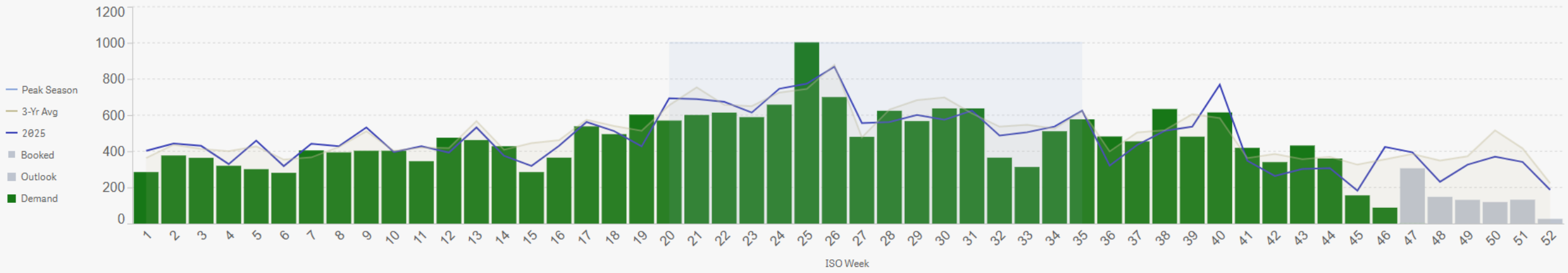
2025 Claims Satisfaction: 66.1%

3YA Claims Satisfaction: 59.1%

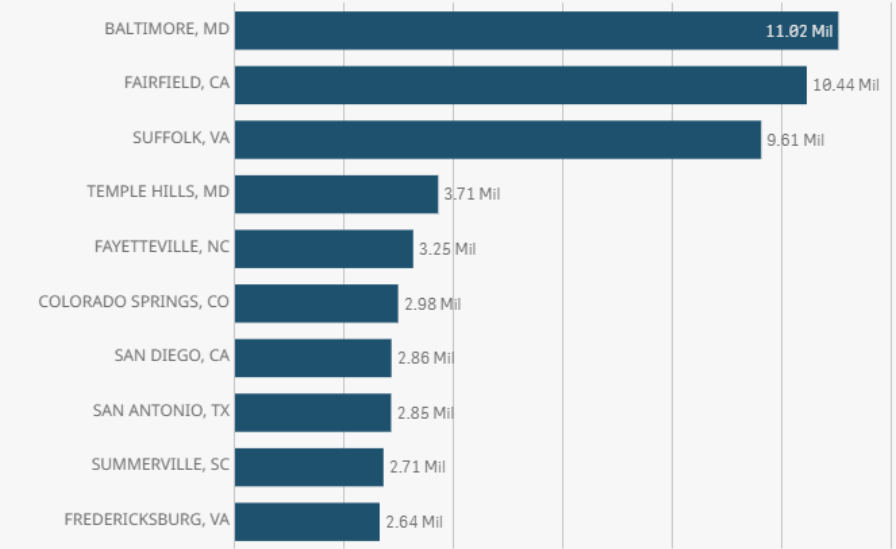
UPDATED: 17 Nov 2026
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Non-Temporary Storage (NTS)

2026 Handle In and Booking Queue (As of 11/17/2026)



Top Storage Cities (Lbs.)



Lots Handled In YTD

21,440

2025 - 22,725

Lots Handled Out YTD

18,213

2025 - 19,413

Current Lots in Storage

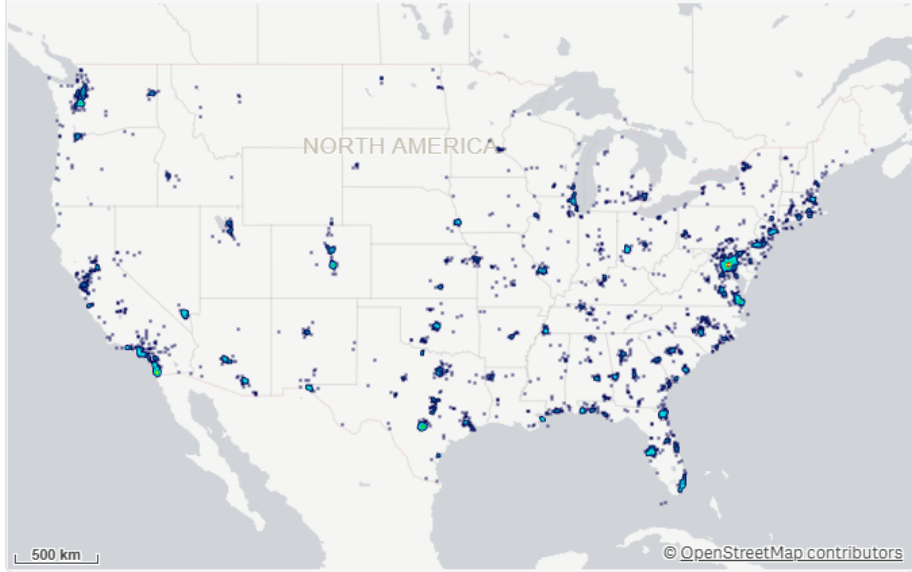
46,979

2025 - 47,528

Non-Use Warehouses

96

Pick Up Demand YTD



UPDATED: 17 Nov 2026
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What to Expect Moving Forward

1. **Nov 2026:** 2027 Business Rules published, 2026 Open Season New Entrants Workshop, 45-Day Rate Filing message, updated CMMC Guidance
2. **Dec 2026:** Preparing for Rate Filing
3. **Jan-Feb 2027:** HHGs 2027 Rate Filing Rounds 1 & 2
4. **Mar 2027:** HHG 2027 Traffic Distribution List published, Cyber Security Self Certification Level II Verification
5. **April 2027:** Peak Season USG and Industry Engagement
6. **May 2027:** 2027 Peak Season begins 15 May

UPDATED: 17 Nov 2026
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Around the Room (Open Discussion)

PPA J3	MILITARY SERVICES	INDUSTRY
Systems	Army	
	Navy	
	Air Force / Space Force	
	Marine Corps	
	Coast Guard	

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